



KNOWLEDGE EXCHANGE FORUM

Building the Chapter's social, knowledge and intellectual capital

Two Key Success Factors for Your PMO

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Agenda

- PMO Models
- Common Characteristics
- Two Key Success Factors



PMO Models

Kendall & Rollins, *Advanced Project Portfolio Management and the PMO*

- Project Repository
- Coach
- Enterprise Model
- Deliver "Now"
 - Cost Containment
 - Throughput Model



PMO Models

Gerard Hill, *The Complete Project Management Office Handbook*

- Stage 1: Project Office
- Stage 2: Basic PMO
- Stage 3: Standard PMO
- Stage 4: Advanced PMO
- Stage 5: Center of Excellence



PMO Models

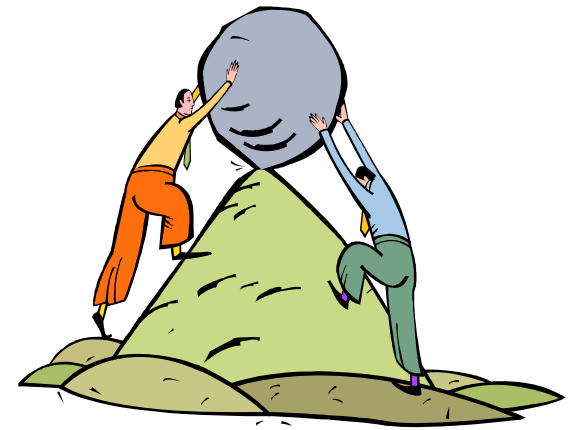
Dennis Bolles, *Building Project Management Centers of Excellence*

- *The vision is to achieve world-class **proficiency in consistent application of Project Management:***
 - *Practices*
 - *Processes*
 - *Procedures*
 - *Tools & Techniques*



Common Characteristics

- What are the Common Characteristics of Successful PMOs?
 - Effective Practices
 - Project Oversight
 - Performance Reporting
 - Defined Critical Processes
 - Established, Complete PM Methodology
 - PM Training
 - Integrated Business Processes
 - Strategic Business Management
 - Continual Process Improvement



Two Key Success Factors

- ***Identify best practices*** for your company in your business

and...



- ***Manage the knowledge***
 - Document the best practices
 - Train your PMs
 - Communicate to Stakeholders



Discussion Questions

- How do you identify your best practices?
 - Blank Slate Workshops?
 - Brainstorming Sessions?
 - Document Current Practices?
 - Use Off-the-Shelf Methodologies?



Discussion Questions

- How do You Manage Knowledge?
 - Knowledge Repository?
 - Continual Process Improvement?
 - Continued Training?
 - Lessons Learned?



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- Steve Youngblood is a Project Management Professional with over 20 years of experience in business analysis and project management in both the public and private sectors. He has earned a BA in Social & Behavioral Sciences; an MS in Business Technologies; and is pursuing a PhD in Organizational Psychology.